

## Tips for Finding a Provider on Insurance Carrier Websites

Finding a provider or facility on an insurance carrier website can be a little tricky. Each carrier's website varies a bit in the process of how to find a provider. Please use this as a guide to help you navigate each carrier's website.

- These are some of the **responses** for the prompts that the website will ask as you search for your doctors with Cigna:
  - Go to website:  
<https://ifphcpdir.cigna.com/web/public/consumer/directory/search?consumerCode=HDC003>
  - Select which county you reside in by typing in your zip code (see column two below to determine if you are eligible for Cigna plan)
  - Select Plan Year: 2023 I have a Cigna plan that will be effective in 2023
  - Click on Medical Plan: Click on Cigna Connect (that is your network with Cigna)
  - Type in Doctor's zip code location
  - Click on Doctor by Name and Type in Last Name (it will do a quicker search)
  - Select 'Continue as Guest'
  - Choose Doctors or Behavioral (Mental Health Provider)

Name of Insurance Carrier	Insurance Carrier is Available for Residents in the Following Counties:	Insurance Carrier Network
<b>Cigna</b>	Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, El Paso, Elbert, Jefferson, Larimer, Teller, Weld	<b>Connect Network</b>
<b>*Tip: If your Provider is not found, consider using their business name. Refer to page two on your Benefits and Percs Health Insurance Questionnaire (BPQ)*</b>		



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